



A MESSSAGE FROM NAVY PIER'S BOARD CHAIR

Chicagoans, like all people, are only now emerging from a shared experience that significantly reshaped the way we work; the way we play; and, indeed, the very way we think. Despite our longing for each other's company, the way we gather became a tough conversation, even as pandemic mitigation measures slowly lifted. Where can we gather? That answer became clear as friends, neighbors, and even those first intrepid travelers embraced Navy Pier with its wide-open spaces, fresh breezes off the lake, unrivaled views of the city, and engaging free programming. With 1.3 million guests in 2020 and 5.2 million 2021—57% percent of whom reside in the Chicago area—we picked up our mantle as the "People's Pier."

Like many nonprofit organizations, Navy Pier faced profound financial crisis during the pandemic shutdown, tantamount to a \$20 million shortfall. It took a dedicated base of board members, civic leaders, and generous donors to launch and fulfill the *Save the People's Pier* campaign, raising the \$9.1 million dollars required to trigger a matching grant from the State of Illinois and to keep Chicago's lakefront treasure free and open to the public, just as Daniel Burnham envisioned it.

Since earned revenue opportunities were eliminated due to shutdowns, this crisis became the first real test for Navy Pier, just as it was celebrating its 10th anniversary as an independent, nongovernmental organization supported through philanthropic sources. I want to thank Navy Pier's volunteer board, corporate partners, foundation supporters, and the many generous people who contributed to the *Save the People's Pier* campaign. You did just that. I also want to thank the incredible Navy Pier team led by President and CEO Marilynn Gardner, who has helped shape the landmark's identity through decades of physical and programmatic evolution. Navy Pier has evolved to be more resilient, teaching us valuable lessons as we continue to grow.

Supporting Navy Pier as a 501(c)(3) must grow beyond extending help in extraordinary times. It's on us now to shift our thinking from "Save" the Pier to "Sustain" the Pier, as a beautiful and safe destination—not just the perfect postcard of Chicago, but its calling card as well.

Thank you all for your continuing support.

Sincerely,

William J. Brodsky





Chicago's home for free fireworks, all summer long.

A MESSAGE FROM **NAVY PIER'S PRESIDENT AND CEO**



When we began our phased reopening in April 2021 following the unprecedented pandemic shutdown, many Chicagoans ventured back to a Navy Pier they never knew. Viewing it as a safe re-entry destination for day-trippers and locals, community members discovered that Navy Pier had evolved with an eye toward environmental sustainability and authentic local experiences. Our neighbors began to realize that if you haven't been to Navy Pier in the past five years, you haven't been to Navy Pier.

With nearly a mile of parks, attractions, shops, restaurants, and hundreds of free programs, each visit is unique. I want to take this opportunity to thank our guests for choosing to spend their precious free time with us. I also want to thank our committed Board of Directors and Chair Bill Brodsky for their passionate stewardship of this legacy landmark.

Navy Pier is also an inviting civic space and local resource for our community. It's an economic engine that employs more than 3,000 people across some 70 businesses that generate upwards of \$13 million in city, county, and state taxes, while its visitors spend \$200 million each year in the Streeterville neighborhood. Although it operates on publicly owned property, Navy Pier does not receive tax dollars to support its operations. Nevertheless, we offered significant rent relief and altered hours during the pandemic shutdown

and recovery, to help support the small and familyowned businesses that call Navy Pier home.

We invite you to call Navy Pier home, too. This is, after all "Chicago's front porch." I encourage you to come experience all that Navy Pier has to offer. Come witness our transformation. Cheer on our artists. Support our mission. Join in our future growth. We're thrilled to be here for you. Thanks for being there for us.

All the best

Marilynn Gardner



LOOKING BACK ON 2020

After a successful winter season in 2019/2020, Navy Pier had big plans on the horizon for March of 2020. Preparations were underway to present a free exhibition of renowned Chicago artist Nick Cave's latest interactive art installation, The Let Go, and hundreds of other collaborations were scheduled with local artists, performers, and musicians throughout the year. But by mid-March, the Pier's vibrant free programming-like nearly everything else in the world—was put on hold out of an abundance of concern for public health and safety.

While activity at the Pier may have come to a halt, staff immediately turned to planning a safe reopening and launched virtual programming to bring the excitement of Navy Pier into guests' homes. Within weeks, live performances by Chicago's top DJs and interviews with beloved local musicians were streaming live in homes across the country. At the same time, the facility's



Despite closure, Navy Pier hosts American Red Cross Blood Drive.



The public art piece Postcards to Chicago adds color to the North Dock. The mural was generously supported by Virginia and Norman Bobins, The Robert Thomas Bobins Foundation, Jim and Ann Nichols, and the Linda & Richard Price Family Fund.

expansive spaces made the Pier an ideal location for the American Red Cross when all other would-be donation sites—local schools and businesses—were closed. A partnership with Navy Pier enabled the Red Cross to combat a nationwide shortage of blood by providing a safe and accessible location for donors. Although still officially closed to the public, hundreds of people came to Navy Pier and donated blood between April and June.

As the shelter-in-place order was lifted, the Pier was one of the first downtown entities to reopen. Its abundant outdoor, waterfront space allowed guests to safely visit and experience a wide selection of open-air cultural programming. Navy Pier quickly established itself as a leader in safe reopening practices with hospital grade cleaning procedures and the creation of "Social Distancing Ambassadors" who warmly greeted guests and encouraged mask-wearing, and safe distances.

The Pier worked with performance artists throughout the summer when all other indoor venues were closed, and most concerts and festivals cancelled. Additionally, the Pier recognized that with the cancellation of street fairs across the region, local makers and artisans were badly in need of ways to share their craft and interact with the public. To meet this need, Navy Pier partnered with local business development groups to launch its Neighborhood Artisan Markets and welcomed

hundreds of local artists to sell their art, handcrafted goods, bespoke trinkets and more along the Pier's waterfront South Dock.

In July of 2020, Navy Pier unveiled its newest public art installation, Postcards to Chicago. The 700-foot-long mural is the product of a multifaceted collaboration between the Pier, Design Museum of Chicago, photography students from the School of the Art Institute of Chicago, the University of Illinois, Chicago, and Harry S Truman College as well as generous private donors. Today, the vibrant canvas splashes color along the Pier's North Dock wall with its artistic interpretations of Navy Pier icons.

Despite these efforts, there simply were not enough people visiting the Pier to support standard operations nor sustain the 70 business partners who call the Pier home. In mid-August, Navy Pier announced that it would temporarily close following the Labor Day holiday to limit the financial impact brought on by the pandemic and ensure its partners could survive what would have been a devastating slow winter with travel and tourism at a standstill. Just as with the Pier's earlier closure, Navy Pier staff immediately set to work preparing for the next reopening and launched its Save the People's Pier fundraising campaign.

These are just some of the amazing artisans and small businesses that have been part of the Artisan Markets:

Abstract Spaces Akua Cosmetics Alexandra Jamroz Designs Alterego Arise Creations Artbyjrk700 Article Studio Avanti Elegant Boutique Battle Wrapped Beauty Wellness Pharm Corp BeYOUtifully Abundant Blossom Girls Bonita Tu BroZacBling & Things, Inc. ButtersRX Cayitas Creations Chicago Photography Classes Chicago School of Shoemaking & Leather Arts Cindy's Stiches & Sterling Claybird Pottery Studio Da Hot Spot Dana Todd Pope Deztinni Diaspora Designs by Cristian Dr. Herbal's Organic & Vegan Hair Care Dream in Color Clothing

Eco Boutique by Alejandra Edith Robertson Silver & Gold Ella's Sustainable Creations

Exotik Creations Fasin@rte Artesanias Mexica Fearlessly Hue Freedom Soul Care Boutique GAIA Designs By Q Glitzbynina

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Grevvi **Gro Tress Essentials** GwenLacole Boutique Healthy Clean

Henji Designs Her Love Art Italia Fields

L'Marie Nail Lacquer Mama Africa's Marketplace

mapMan Chicago Meadows arte en papel Milenia Events Decor

Minnie Watkins Fine Art Modesto's arts

Nomadic Ant **Novel-Tees Customs NVious Creations**

Nicold Pittman

Nyghtowl Digital Agency

Pasele Senito Pocha Shop Roasted Leaf

Rochv's Studio Samceramics So Sole Chicago

Soap Junkii Bath + Body TAC- Freedom Naturally Beautiful

TienditaRDP Willie' T's With you in Mind Resale Shoppe

Wolcott Ave

YeurJazzy Organiz Creations



NEIGHBORHOOD ARTISAN MARKETS

With vast outdoor spaces, Navy Pier created a series of waterfront Neighborhood Artisan Markets so local makers could safely interact with the public and sell their handmade goods when other street fairs and farmers markets were cancelled due to the pandemic.

One artisan used her talents to sew fabric facemasks at the height of the mask shortage. After three days of selling her colorful, handmade masks on the Pier, she had made enough money to pay 3-months' rent on her art studio in which she otherwise would have been forced to give up.

Nearly all participants are women or minority-owned businesses representing ten distinct Chicago neighborhoods. The Neighborhood Artisan Markets proved so popular, they continued into the fall 2020 and resumed in summer 2021 to become an annual Navy Pier initiative.



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A CAMPAIGN TO SAVE THE PEOPLE'S PIER

Navy Pier navigated unprecedented challenges during the COVID-19 pandemic. A fundraising campaign to *Save the People's Pier* resulted in more than \$9 million in philanthropic contributions to ensure the future of Navy Pier's non-profit mission.

Navy Pier recognizes with deep gratitude the generous donors who supported this critical effort.

Jennifer Steans and Jim Kastenholz | Pritzker Foundation | Norman and Virginia Bobins Joan and Bill Brodsky | Linda and Richard Price Family Fund | Fifth Third Bank | ITW Northwestern Medicine | Polk Bros. Foundation

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These supporters sustained Navy Pier, its business partners, and the free cultural programs it shares with millions of guests each year.

LOOKING BACK ON 2011

Following long days darkened by the global health crisis, Navy Pier reopened in stages. Thanks to generous individuals, corporations, and foundations that supported the *Save the People's Pier* campaign, the Pier fully reopened to the public in May 2021. This critical funding made possible a rent relief program for the Pier's on-site business partners, ensured the preservation and operation of the Pier facility when all other revenue was halted, and bolstered the Pier's free year-round programming to be enjoyed by millions of guests.

Navy Pier's accessible and free arts and culture programs, inlouding Water Flicks movies in Polk Bros Park, Wiggleworms youth music classes, Pier Fitness classes, and the Water Colors jazz concerts, returned. The Neighborhood Artisan Markets showcased small and family-owned businesses and artisans. Audiences appreciated the re-launch of beloved events such as Pier Pride and the LatiNxt music festival. The Pier's 70 tenant partners, and fellow nonprofits Chicago Shakespeare Theater and Chicago Children's Museum, began to welcome back guests.

New attractions also abounded in 2021. Joining the iconic *Centennial Wheel* in Pier Park, the exciting Drop Tower raised then plunged guests from 100 feet in the air. New art installations included *Our Common Home*, an interactive piece that grappled with the impact of global climate change. Navy Pier partnered with **Northwestern Medicine** to open **The Wellness Way Fitness Trail**, a 1.5-mile path encircling both the North and South Docks with distance markers and health tips. The year ended with a reimagined signature winter event, *Light Up The Lake*, featuring a dizzying sculptural array of 600,000 twinkling lights along with indoor ice-skating.





Navy Pier is home to a classroom for Southside Occupational Academy, where students with special needs develop employable skills.

The new **Sable Hotel**, named for a Naval aircraft carrier stationed at the Pier during WWII, opened to acclaim in March. The long-planned luxury hotel, the 100th property of the Curio Collection by Hilton, boasts 223 rooms with floor-to-ceiling views of the lake, as well as 4,300 feet of new meeting and event space. **Offshore** rooftop bar is now home to the world's largest rooftop venue, as noted by the Guinness Book of World Records.

Nowhere was Navy Pier's role as cultural hub more apparent than in the inaugural *Chicago Live* performance festival that united 50 of Chicago's top performing arts companies in a single event for the first time. As performing arts and entertainment venues were the first to shutter and the last to reopen, there was no better place for this impressive assemblage of talents to warmly welcome audiences back to live performance.

audience members dance to

Tito Carrillo Sextet presented by Jazz Institute of Chicago.

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CHICAGO LIVE MAKES HISTORY, **JOYFULLY DESTINED TO REPEAT ITSELF**

The logistics alone should have made it impossible.

With just five weeks between initial conception and final ovation; overwhelming pandemic concerns; supply-chain issues; employment shortages; plus all the usual dreams, dreads, and dramas that come with mounting any work for the stage, Chicago Live united 50 of Chicago's top cultural organizations along with smaller companies and emerging artists for an unprecedented two-day live-performance festival that heralded the return of Chicago's arts scene after a painful 18-month shutdown. For the first time, the likes of Broadway in Chicago, Lyric Opera, Second City, Chicago Symphony Orchestra, Black Ensemble Theater, Joffrey Ballet, Chicago Shakespeare Theater, Puerto Rican Arts Alliance, Steppenwolf Theatre Company, and so many more, performed collaboratively as part of a single event.

"If it's possible for something beautiful and good to be borne of the unthinkable tragedy of the pandemic and its economic fallout, then Chicago Live was it," said Navy Pier President and CEO Marilynn Gardner. "The entertainment and hospitality industries were the first hit by the pandemic and the last to come back. Chicago Live not only reunited artists and audiences, but it returned hundreds of people to work, both onstage and backstage. Navy Pier was proud to host such a meaningful platform to reconnect."

As an economic engine especially proud of its workforce, Navy Pier was gratified that Chicago Live not only reunited some 480+ performing artists with their audiences, but also gave 95 stagehands and tech operators a desperately needed paycheck long after other pandemic safety-net income had been depleted.

"Access" quickly became the defining principle of the event. Over September 24-25, 2021, more than 80,000 people visited the Pier, where they not only encountered works across disciplines and genres in back-to-back performances, but could do so at no cost. As one guest put it, a family who might otherwise not be able to afford tickets to just one of these great companies was now able to experience the breadth of what Chicago's artistic community has to offer for free.

The festival included master classes connecting artists from Steppenwolf and Hubbard Street Dance Chicago with students from the Chicago High School for the Arts. Chicago Live was captured as a television special that aired on ABC7.

"This event is the only one of its kind that celebrates the broad spectrum of diversity of the performing arts community... not prioritizing one artistic form over another and that compensates artists equitably regardless of budget size or stage of development," said Kia Smith, Executive Artistic Director of South Chicago Dance Theatre.

The festival was made possible by a grant through the Illinois Office of Tourism and a visionary \$1 million lead gift from the Pritzker Foundation. The Foundation was so moved by the results, that it quickly committed additional support for 2022, 2023, and 2024 to ensure that this uniquely Chicago experience would be able to live on as an annual event.

"Chicago Live celebrates connection, the connection between the cultural organizations that spark joy, the connection between artists and audiences who feed each other's souls, and our connection with each other as we see our shared humanity reflected in the words, music, and movement that helps define our great city."

Pritzker Foundation Trustee Gigi Pritzker



ARTISTS AND ENSEMBLES:

- ABOUT FACE THEATRE
- ACTORS' GYMNASIUM
- · LYRIC OPERA'S RYAN OPERA CENTER
- BLACK ENSEMBLE THEATER
- BLUE MAN GROUP
- BROADAWAY IN CHICAGO
- BUDDY GUY'S NUBLU BAND
- CHIARTS JAZZ COMBO
- CHICAGO CHILDREN'S CHOIR CHICAGO CHILDREN'S THEATRE
- CHICAGO FRINGE OPERA
- CHICAGO OPERA THEATER CHICAGO SAMBA
- CHICAGO SHAKESPEARE THEATER
- CHICAGO SYMPHONY ORCHESTRA
- DI READERZ

- GALAXIE CHICAGO
- GIORDANO DANCE CHICAGO
- HARRIS THEATER FOR MUSIC AND DANCE
- HELL IN A HANDBAG PRODUCTIONS
- HIPLET
- HUBBARD STREET DANCE CHICAGO
- IABOWEN DIXON
- · JOEL HALL DANCERS
- IOFFREY ACADEMY
- · JONAS FRIDDLE
- KATIE KADAN
- KOKANDY PRODUCTIONS
- KOREAN PERFORMING ARTS INSTITUTE CHICAGO
- MANDALA SOUTH ASIAN PERFORMING ARTS
- MEHER DANCE COMPANY
- MERCURY THEATER CHICAGO

- MUNTU DANCE THEATRE
- NATHALIE JOACHIM & SPEKTRAL QUARTET
- NORTHLIGHT THEATRE
- OLD TOWN SCHOOL OF FOLK MUSIC
- PORCHLIGHT MUSIC THEATRE
- PUERTO RICAN ARTS ALLIANCE
- RHODEE CASTILLO AND THE GARIFUNA FLAVA BAND
- SECOND CITY
- SOUL CHILDREN OF CHICAGO
- SOUTH CHICAGO DANCE THEATER
- STEPPENWOLF THEATRE COMPANY
- TEATRO ZINZANNI
- THE SELDOMS
- VICTOR GARCIA ORGAN QUINTET
- YIN HE DANCE COMPANY

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ARTS, CULTURE, AND ENGAGEMENT PROGRAMMING

2020-2021

In addition to *Chicago Live!*, Navy Pier offered 250 free Arts, Culture and Engagement programs, including:

- After School Matters Showcase
- · Chi-Soul Fest
- · Chicago Shakespeare in the Park
- · Chicago Shakespeare Theater Othello Screening
- · Chi-Soul Fest
- Christmas Tree Ship
- · Earth Day Free Wheel Day
- Free Centennial Wheel Day
- Fresh Fest!
- Global Connections
- HalloWheel
- · Holiday Decor & Market
- LatiNxt
- · Live on the Lake!
- Welcome Back Chicago—D| & Fireworks
- Moonlight Movies
- National Ferris Wheel Day
- Navy Pier Pride
- · Noche Caribeña
- · Our Common Home, public art exhibit
- Pier Fitness Rush Hour
- · Pier Fitness Sunset Yoga
- · Pier Pumpkin Lights
- Rhythm World 30
- · Sequence Ch!cago
- Skyline Sessions
- Soapbox Science
- St. Patrick's Day Free Wheel Day
- Stroller Grooves
- Summer Fireworks
- Veteran's Day Free Wheel Day
- Water Colors
- Water Flicks
- Wave Wall Moves
- Wave Wall Wax
- vvavc vvali vva.
- WiggleWorms
- Winter Music Series

THE **PEOPLE'S PIER**



363 DAYS

Navy Pier only closes on Thanksgiving and Christmas Day



50 ACRES

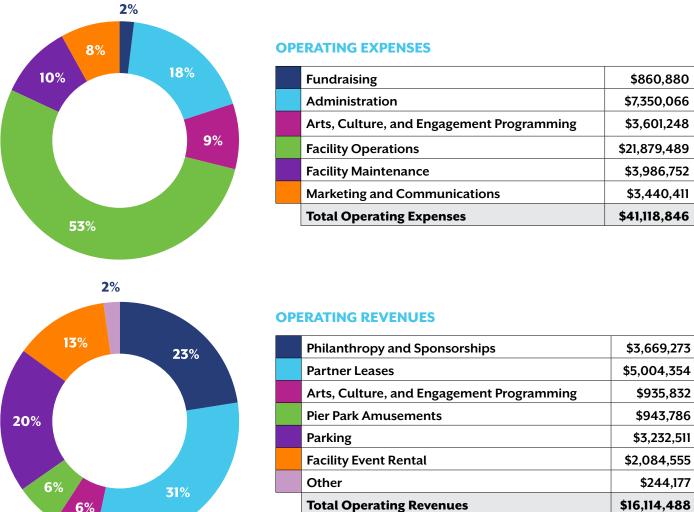


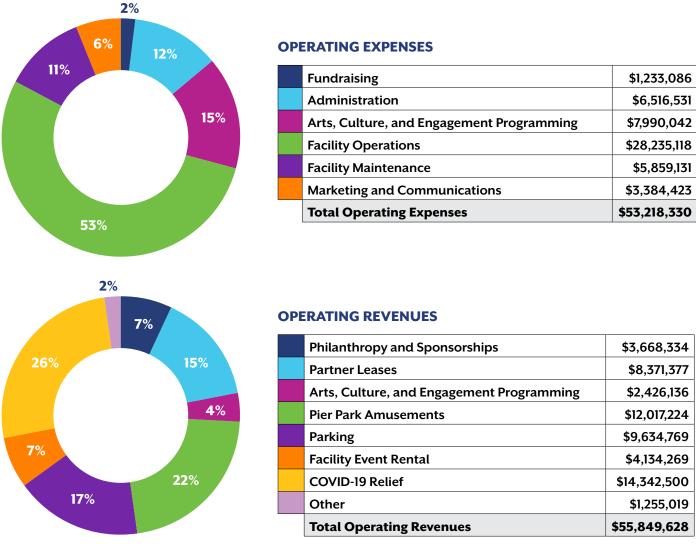
210 MILLION

Navy Pier since its 1995









Expenses includes depreciation costs of \$10,281,374 and debt service of \$2,136,242. Total expenses, less depreciation and debt service, are \$28,701,230.

Expenses includes depreciation costs of \$10,487,628 and debt service of \$2,233,930. Total expenses, less depreciation and debt service, are \$40,496,772.

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LatinXt Music Festival

2022 & BEYOND

Engaging guests and creating new, authentic experiences that showcase the diversity of this great city is what Navy Pier is all about. While tourism continued to recover in 2022, and families and locals embarked on road trips and staycations Navy Pier saw nearly 6 million guests by Labor Day weekend. As post-pandemic attendance continues to climb, even greater visitation is projected from around the corner and across the globe to interact with the cuisine, arts, and cultural experiences that that sample Chicago's neighborhoods across the Pier.

In June, Navy Pier hosted the global speed-sailing competition SailGP for its first fresh-water location and

is thrilled to welcome the international competition back next summer. The dream to partner with a local chef of global renown while reflecting authentic Chicago flavors, came true with the July opening of Chef Art Smith's **Reunion Restaurant** in the Fifth Third Bank Family Pavilion. By partnering with local artists, such as "Chicago's picture poet" Barry Butler and institutions such as the Illinois Holocaust Museum and Education Center, Navy Pier is filled with inspiring public art exhibitions.

Work has already begun on two major attractions coming in 2024. FlyOver Chicago buckles guests in for an immersive flight ride that sends them soaring in their

seats above Chicago's skyline and iconic locations in a multi-sensory entertainment experience. **Illuminarium** combines state-of-the-art 4K interactive projections, 360-degree sound, in-floor vibrations, and aromatic scent systems to send guests to unimaginable places without ever leaving the Pier.

With its bold yet practical Centennial Vision as framework, Navy Pier has continually evolved over the past decade, and it is already exploring what Chicago's most popular destination might look like by the city's 200th birthday. Projects under consideration are expanded public **THANK YOU FOR YOUR SUPPORT!** uses for underutilized spaces; easing of transportation

barriers; enhanced interactivity and connection with Lake Michigan; permanent public art installations; increased partnerships with other nonprofits, and even more environmental impact improvements.

This forward-thinking outlook is only possible because of the generous donor community that saved the Pier from the brink during the pandemic and now sustains the organization as it lives out its mission of being the People's Pier.

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2020 & 2021 Partners and Contributors

Thank you to the following individuals, corporations and foundations who supported Navy Pier lanuary 1, 2020 - December 31, 2021.

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\$500.000 +

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\$100.000 +

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Navy Pier gratefully acknowledges support from the U.S. Small Business Administration's Shuttered Venue Operators Grant program. We make every effort to ensure that the donors who support Navy Pier's mission are appropriately recognized for their generosity and commitment. If you have not received proper recognition for your gift from 2020-2021 in this report, notify our Development Department at cward@navypier.org as soon as possible so that we can correct our records.

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Assistant Director, Safety & Security

Thomas Chapa Fire Safety & EMS Manager

Marisa Díaz-Arce

Brand Activations & Specialty Leasing Manager

Matthew Knoll

Abdul M. Merza

Evon Orsi

Kevin J. Tribett

Diamond Clay

RESOURCE DEVELOPMENT

& PLANNING Elizabeth Halajian

Vice President, Resource Development

Chona Maglaya

Vice Pres

Andrea Chwee

Joe Zyer Grant Associate Resource

Development

Tara Collins Admin & Planning Coordinator Colleen Ward

Resource Development Coordinator

ARTS. CULTURE & ENGAGEMENT

Erika Taylor

Vice President, Arts, Culture, &

Dylan Hankey

mming and Production

Roselle Allen

Senior Production Manager

Miguel Alfaro

INFORMATION TECHNOLOGY

Ken Mysliwiec

Network Services & Security Administrator

GUEST EXPERIENCE

Devonne Phams

Director, Guest Experience

NoeLoni Adams Guest Experience Manager

Darian Davis Guest Experience Manager

Ty Ninalowo

Guest Experience Manager Desiree Owens

Gregory K. Porter

Navy Pier On-Site Partner Businesses

As of December 31, 2022

Amazing Chicago America's Dog

Amri Juicebar Art-K-Texture Bar Sol*

Beat Kitchen Cantina*

Ben & Jerry's Best Gift Idea Ever **Big Bowl Express**

Big Bus Big City Chicken **Bike And Roll Billy Goat Tavern Brown Sugar Bakery** Build A Bear

Chicago Children's Museum Chicago Elite

*New On-Pier Partners

Chicago Shakespeare Theater **Chicago Sports Store**

Chicago Sunglass Company Completely Nuts

Completey Nuts Seasonal Cotacachi Handy Crafts

Dippin' Dots Dockside Faces In Focus Fashion Bazaar

Ferris Wheel Photo Frankie's Pizza Frio Gelato **Garrett Popcorn** Giordano's

Gold And Silver Art Fx Harry Caray's Tavern

IDOF It'Sugar

Kilwins La Cocina De Alicia/Garibay Tamales

Lirica*

Making History Margaritaville McDonald's

Magnetic Attraction

Mystic Blue Nakamol Odyssey Of Chicago

Offshore* Oh! Yes Chicago Original Rainbow Cone

Potbelly Reunion* Seadog Chicago

Shoreline Marine Company, Inc.

Snow Dragon Shavery Spirit Of Navy Pier

Starbucks Teapotbrew Bakery*

The Navy Pier Store The Municipal General Store

The Neighborhood The Sable*

This Socks Tiny Tavern

Tuk Tuk Chicago Virtual Rush Chicago

Windy Of Chicago Xurro

WBEZ

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